

Type of service requested: **Cable TV Internet**

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Physical Address: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Do you live within the city limits? Yes \_\_\_ No \_\_\_

Phone#: \_\_\_\_\_

Contact#: \_\_\_\_\_

Are you an existing WIN customer? Yes \_\_\_ No \_\_\_

Best day for installation? \_\_\_\_\_ Time? \_\_\_\_\_

Do you wish to have your services bundled? Yes \_\_\_ No \_\_\_



# Wabash Independent Networks

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## CABLE and/or INTERNET APPLICATION

### INTERNET SECTION:

Do you have a cable drop at your computer?

Yes \_\_\_ No \_\_\_

Do you need a network card installed? \_\_\_ Y or \_\_\_ N

# of computers accessing Internet? \_\_\_ Wireless? \_\_\_

*You are allowed 2 e-mail accounts, if desired.*

User name (3-8 characters) Password (6-12 characters)

2nd e-mail user name	Password
Connect Charge 8-5 M-F	\$25.00 _____
Combo TV/Internet Charge	\$15.00 _____
Connect Charge after hrs.	\$75.00 _____
DSL/Cable ( <b>Silver</b> )	\$35.00 _____
DSL/Cable Business( <b>Silver</b> )	\$35.00 _____
DSL/Cable ( <b>Gold</b> )	\$55.00 _____
DSL/Cable Business( <b>Gold</b> )	\$80.00 _____
Router	\$75.00 _____
Hub	\$52.00 _____
Network Card	\$30.00 _____
10 ft. Patch Cord	\$10.00 _____
25 ft. Patch Cord	\$15.00 _____
Account Change	\$15.00 _____
2 Additional Emails	\$ 2.00 _____
Additional 5 meg storage	\$ 5.00 _____
Total .....	\$ _____
Amount Paid .....	\$ _____
Cash _____ Or Check # _____	

### CABLE TV SECTION:

What package would you like?

\_\_\_ Basic(\$21.98) \_\_\_ Expanded(\$41.98) \_\_\_ Digital(\$57.98)

Would you like any premium channels?

\_\_\_ HBO\$13.95Ch. 20 \_\_\_ Showtime \$11.95 Ch.21

\_\_\_ TMC\$11.95Ch22 \_\_\_ Showtime/TMC \$12.95

\_\_\_ HBO/Showtime/TMC \$22.95

Will you need cable jacks installed? Yes \_\_\_ No \_\_\_

Number of jacks \_\_\_ (Over 3, \$15.00 each)

If getting Digital, number of additional converters? \_\_\_

Additional Digital boxes \$4.99/month/box

If getting Digital, any premium packages? Yes \_\_\_ No \_\_\_

\_\_\_ HBO \$13.95 \_\_\_ Showtime \$12.95

\_\_\_ Cinemax \$11.95 \_\_\_ Starz/Encore \$11.95

\_\_\_ HD Package \$7.95

Do you want DVR? \$5.95/Month/Box Yes \_\_\_ No \_\_\_

Number of Boxes \_\_\_\_\_

### Wire Maintenance

Do you wish to have Cable TV wire maintenance: Y \_\_\_ N \_\_\_

Do you wish to have Internet wire maintenance: Y \_\_\_ N \_\_\_

*It is a \$2 charge for one or \$3 if you have both.*

Wabash Independent Networks is an Internet and Cable TV service provider only. We are not responsible for the content of information found on the Internet or the programming you purchase. Passwords are the customers responsibility, it is intended for the signed customers use only. Any abuse or misuse of the password may result in your account being disconnected from WIN. Monthly charges are due on the 21st of each month. **Any payments received after the 21st will be assessed a \$10.00 late fee.** All installations fees are non-refundable. If disconnected for non-pay, customer will be charged a \$15 reconnect fee and an additional \$7 for a second service. WIN owns the equipment and you will be charged for it if it is not returned upon disconnecting. The Applicant acknowledges that Independent Telcom Associates, Inc. (ITA) and Wabash Independent Networks, Inc. (WIN) are subsidiaries of Wabash Telephone Cooperative, Inc. (WTCL) and grants permission for WTCL, ITA, & WIN to coordinate the services that each company provides, including, but not limited to, permission to credit one company's customer credit refunds toward outstanding balances in either of the other two companies. Service includes two email accounts and 5 megs of storage for **personal** web pages.

*See reverse side*

**Acceptable Use Policy:**

1. Advertising may not be "broadcast" or otherwise sent on an intrusive basis to any user of any network. Advertising may be posted in USE-NET newsgroups, applicable commercial advertising directories (if any), or E-mailed to any user or user mailing list that has requested such advertising.
2. Transferring commercial traffic, as well as research and educational traffic, is an acceptable use so long as such use is acceptable to all interconnected networks along the entire route, from source to destination.
3. It is not acceptable to use WIN internet service for illegal purposes.
4. It is not acceptable to use WIN internet service to transmit threatening, obscene, objectionable, or harassing materials.
5. It is not acceptable to use WIN internet service so as to interfere with or disrupt network users, services, or equipment. Disruptions include, but are not limited to, distribution of unsolicited advertising, propagation of computer "worms" and viruses, using the network to make or attempt to make unauthorized entry into any other machine accessible via the network, and sustained high volume network traffic which substantially hinders other customer's use of the network.
6. Information and resources accessible via WIN internet service and all interconnected networks are proprietary to individuals and organizations which own or hold rights to those resources and information unless specifically stated otherwise by the owners or holders of rights. It is not acceptable to use WIN internet service to access information or resources unless permission to do so has been granted by the owners or holders of those resources or information. Placement of files, resources, or information into a computer directory structure accessible via 'anonymous ftp' or a published public TELNET account grants defacto permission for access to all network users.
7. WIN maintains full ownership of the equipment. Individuals terminating service will be charged \$500 for a standard cable receiver, \$625 for DVR receiver, \$150.00 for router, \$275 for digital box, and \$100 for the modem. Credit will be given upon return of equipment to WIN, ITA or WTCI offices.
8. It is not acceptable for changes in the equipment configuration to be made by anyone other than a WIN, ITA or WTCI employee.
9. WIN reserves the right, at its sole discretion, to modify this Acceptable Use Policy from time to time.

**\*PC Repairs/Equipment Installation:** Evaluation of PC or problem-\$20 (onsite or in office) (if we have to work on PC after evaluation, will credit \$20 evaluation fee to their account). Onsite work-\$1 per mile to and from. \$55 an hour once at the site plus cost of equipment. In office work-\$45 per hour to work on PC plus cost of equipment. Network cards purchased from WIN-\$30.

**Violation:**

**WIN will review alleged violations of applicable Acceptable Use Policies on a case-by-case basis. Violations of these policies may result in immediate termination of Access.**

**INSTRUCTIONS FOR SELECTING A USER NAME & PASSWORD:**

**User name:**

User names will be all lowercase, and must be at least 3 characters and can be up to 8 characters. User names must begin with 1 alphabetic character (a-z), and may contain a mix of letters, numbers and the underscore character (\_). Underscores may not be at the beginning or the end of the user name, nor appear twice in a row within the user name. Usernames are case sensitive.

**Password:**

Passwords will be all lowercase and must be at least 6 characters and can be up to 12 characters. They may contain alphabetic characters (A-Z), numbers and the underscore character (\_). The rules for underscore use in user names applies also to passwords. Passwords are case sensitive.

**\*NOTE:** The user name you select will become your E-mail address when attached to

""@wabash.net".

Example: User name jdoe with E-mail address: jdoe@wabash.net

Comments:
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CUSTOMER \_\_\_\_\_

DATE \_\_\_\_\_

Office use only

Validation Code: SSN or Drivers license # \_\_\_\_\_

Customer Billing Number _____
Digital Serial # _____
MAC Address _____
Customer Rep _____