



Wabash Independent Networks

Video/DSL Application

Type of service requested: **Video TV** ___ **Internet** ___

Are you a current WIN customer: ___ Y or ___ N

Date: _____

Name: _____

Physical Address: _____

Billing Address: _____

City: _____ Zip: _____

What county do you live in? _____

Do you live within the city limits? ___ Y or ___ N

Phone#: _____ Contact#: _____

Best day for installation? _____ Time? _____

If no phone service, close neighbor: _____

Which direction do you live from them? _____

Would you like your service billed with your WTCI phone bill? ___ Y or ___ N

If billed by WTCI, would you like to bundle your services? ___ Y or ___ N

VIDEO TV SECTION:

What package would you like?
___ Silver(\$21.98) ___ Gold(\$41.98) ___ Platinum (\$57.98)

How many TV's need wired? _____

How many streams do you need? ___ 1 ___ 2 ___ 3 ___ 4
(this gives you the ability to watch something different on an additional TV) \$4.95 mo. (\$15 for each additional wired location, unless getting an additional stream)

Would you like any premium channels?
___ HBO \$13.95 ___ Showtime \$12.95
___ Cinemax \$11.95 ___ Starz/Encore \$11.95
___ HD Package \$7.95

Would you like Video Caller ID for \$1.50 mo.?
___ Y or ___ N (must have caller ID on phone as well)

Do you need extra remotes beyond your package and additional stream (\$27.95 ea.)? ___ Y or ___ N

INTERNET SECTION:

Do you have a companion line? ___ Y or ___ N

If yes, # _____ Disconnect? ___ Y or ___ N

Will you need an outlet installed? ___ Y or ___ N How many? _____

(The outlet needs to be a min. of 5 ft. from computer.)

Do you want dial up while waiting for DSL? ___ Y or ___ N

Do you need a network card installed? ___ Y or ___ N
(*fee applies, see below)

of computers accessing Internet? _____

Do you need a wireless router? _____

Do you currently have Video TV? ___ Y or ___ N

If not, do you want Video TV ? ___ Y or ___ N

You are allowed 2 e-mail accounts, if desired.

User name (3-8 characters) Password (6-12 characters)

2nd e-mail user name		Password
DSL Connect Charge	\$50.00	_____
Combo CTV & Internet connect charge	\$35.00	_____
Connect Charge after hrs.	\$75.00	_____
Upgrade from Dial-up	\$35.00	_____
DSL (Silver)	\$35.00	_____
DSL Business (Silver)	\$35.00	_____
DSL (Gold)	\$55.00	_____
DSL Business (Gold)	\$80.00	_____
Hub	\$52.00	_____
Wireless Router	\$54.95	_____
Network Card	\$30.00	_____
2 Additional Emails	\$ 2.00	_____
Total		_____
Amount Paid		_____

Do you wish to have home wire maintenance for Video TV? Y ___ N ___ Internet? Y ___ N ___
If acquiring wire maintenance for **BOTH** TV and Internet, it will cost \$1.50 mo. each. For just one \$2.00 mo.

Comments: _____

Office Use Only:
Customer Billing Number _____
Cust. Serv. Rep. _____

INSTRUCTIONS FOR SELECTING A USER NAME & PASSWORD:

User name: User names will be all lowercase, and must be at least 3 characters and can be up to 8 characters. User names must begin with 1 alphabetic character (a-z), and may contain a mix of letters, numbers and the underscore character (_). Underscores may not be at the beginning or the end of the user name, nor appear twice in a row within the user name. Usernames are case sensitive. **Password:** Passwords will be all lowercase and must be at least 6 characters and can be up to 12 characters. They may contain alphabetic characters (a-z), numbers and the underscore character (_). The rules for underscore use in user names applies also to passwords. Passwords are case sensitive. ***NOTE:** The user name you select will become your E-mail address when attached to "@wabash.net". Example: User name jdoe with E-mail address: jdoe@wabash.net ***PC Repairs/Equipment Installation:** Evaluation of PC or problem-\$20 (onsite or in office) (if we have to work on PC after evaluation, will credit \$20 evaluation fee to their account). Onsite work-\$1 per mile to and from. \$55 an hour once at the site plus cost of equipment. In office work-\$45 per hour to work on PC plus cost of equipment. Network cards purchased from WIN-\$30.

Internet Acceptable Use Policy:

1. Advertising may not be "broadcast" or otherwise sent on an intrusive basis to any user of any network. Advertising may be posted in USENET newsgroups, applicable commercial advertising directories (if any), or E-mailed to any user or user mailing list that has requested such advertising.
2. Transferring commercial traffic, as well as research and educational traffic, is an acceptable use so long as such use is acceptable to all interconnected networks along the entire route, from source to destination.
3. It is not acceptable to use WIN internet service for illegal purposes.
4. It is not acceptable to use WIN internet service to transmit threatening, obscene, objectionable, or harassing materials.
5. It is not acceptable to use WIN internet service so as to interfere with or disrupt network users, services, or equipment. Disruptions include, but are not limited to, distribution of unsolicited advertising, propagation of computer "worms" and viruses, using the network to make or attempt to make unauthorized entry into any other machine accessible via the network, and sustained high volume network traffic which substantially hinders other customer's use of the network.
6. Information and resources accessible via WIN internet service and all interconnected networks are proprietary to individuals and organizations which own or hold rights to those resources and information unless specifically stated otherwise by the owners or holders of rights. It is not acceptable to use WIN internet service to access information or resources unless permission to do so has been granted by the owners or holders of those resources or information. Placement of files, resources, or information into a computer directory structure accessible via 'anonymous ftp' or a published public TELNET account grants defacto permission for access to all network users.
7. WIN maintains full ownership of the equipment. Individuals terminating service will be charged \$500.00 for gateway, \$150.00 for router and \$100.00 for the modem. Credit will be given upon return of equipment to WIN, ITA or WTCI offices.
8. It is not acceptable for changes in the equipment configuration to be made by anyone other than a WIN, ITA or WTCI employee.
9. WIN reserves the right, at its sole discretion, to modify this Acceptable Use Policy from time to time.

Wabash Independent Networks is a Video TV and Internet service provider only. We are not responsible for the content in the programming or the content found on the Internet. Passwords are the customer's responsibility; it is intended for the signed customers use only. Any abuse or misuse of the password may result in your account being disconnected from WIN. Monthly charges are due on the 21st of each month if billed by WIN and on the 4th of each month if billed by WTCI. A \$10.00 late fee will be applied to the account when payments are not received by due date. All installation fees are nonrefundable.

The Applicant acknowledges that Independent Telcom Associates, Inc. (ITA) and Wabash Independent Networks, Inc. (WIN) are subsidiaries of Wabash Telephone Cooperative, Inc. (WTCI) and grants permission for WTCI, ITA & WIN to coordinate the services that each company provides, including, but not limited to, permission to credit one company's customer credit refunds toward outstanding balances in either of the other two companies.

Violation:

WIN will review alleged violations of applicable Acceptable Use Policies on a case-by-case basis. Violations of these policies may result in immediate termination of Access.

CUSTOMER

DATE

Validation Code: SSN or Drivers license #