

## **INTERNET Inside Wire Maintenance Plan**

Inside Wire Maintenance is an optional monthly service for residential customers that provides repair protection for the Internet outlets and the associated wire inside the home. The plan costs \$2.00 per month and includes the wiring that runs from the Network Interface Device into the home through the walls, and into the Internet service locations. With this plan WIN will repair faulty outlets and inside wiring at no additional charge.

Wire Maintenance does not cover improperly installed or non-standard coaxial and category 5 wiring, customer provided equipment that has been attached, damage caused by domestic pets or intentional acts of destruction.

If both Internet Wire Maintenance and Video/Cable TV Wire Maintenance are purchased by the customer on the same account, then each plan is discounted to \$1.50.