

VIDEO/CABLE TV Inside Wire Maintenance Plan

Inside Wire Maintenance is an optional monthly service for residential customers that provides repair protection for the Video/Cable TV outlets and the associated wire inside the home. The plan costs \$2.00 per month and includes the wiring that runs from the Network Interface Device into the home through the walls, and into the Video/Cable TV service locations. With this plan WIN will repair faulty outlets and inside wiring at no additional charge.

Wire Maintenance does not cover improperly installed or non-standard coaxial and category 5 wiring, customer provided equipment that has been attached, damage caused by domestic pets or intentional acts of destruction.

If both Video/Cable TV Wire Maintenance and Internet Wire Maintenance are purchased by the customer on the same account, then each plan is discounted to \$1.50.