



Date of Install: \_\_\_\_\_

**WIN INTERNET SERVICE  
RESIDENTIAL CUSTOMER APPLICATION FORM**

Date: \_\_\_\_\_

Do you have a cable drop at your computer? Yes \_\_\_ No \_\_\_

Name: \_\_\_\_\_

Do you have more than one computer that will access the Internet at the location? Yes \_\_\_ No \_\_\_

Physical Address: \_\_\_\_\_

Do you need a network card installed? Yes \_\_\_ No \_\_\_

Billing Address: \_\_\_\_\_

Do you use WIN for all your long distance? Yes \_\_\_ No \_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Do you live within the city limits? Yes \_\_\_ No \_\_\_

Phone#: \_\_\_\_\_

Contact#: \_\_\_\_\_

User Name: \_\_\_\_\_  
(3 – 8 Characters)

Password: \_\_\_\_\_  
(6 – 12 Characters)

Second email optional:

User Name: \_\_\_\_\_

Password: \_\_\_\_\_

Best day for install? \_\_\_\_\_ Time? \_\_\_\_\_

Connect Charge 8-5 M-F	\$35.00	_____
Connect Charge after hrs.	\$75.00	_____
DSL/Cable ( <b>Silver</b> )	\$35.00	_____
DSL/Cable Business( <b>Silver</b> )	\$35.00	_____
DSL/Cable ( <b>Gold</b> )	\$55.00	_____
DSL/Cable Business( <b>Gold</b> )	\$80.00	_____
Hub	\$52.00	_____
Router	\$75.00	_____
Network Card	\$30.00	_____
10 ft. Patch Cord	\$10.00	_____
25 ft. Patch Cord	\$15.00	_____
Account Change	\$15.00	_____
2 Additional Emails	\$2.00	_____
Additional 5 meg storage	\$5.00	_____
Total .....		_____
Amount Paid .....		_____
Cash _____ Or Check # _____		

Wabash Independent Networks is an Internet provider only. We are not responsible for the content of information found on the Internet. Passwords are the customers responsibility, it is intended for the signed customers use only. Any abuse or misuse of the password may result in your account being disconnected from WIN. Monthly charges are due on the 21st of each month. **Any payments received after the 21st will be assessed a \$10.00 late fee.** All installation fees are non refundable.

The Applicant acknowledges that Independent Telcom Associates, Inc. (ITA) and Wabash Independent Networks, Inc. (WIN) are subsidiaries of Wabash Telephone Cooperative, Inc. (WTCI) and grants permission for WTCI, ITA, & WIN to coordinate the services that each company provides, including, but not limited to, permission to credit one company's customer credit refunds toward outstanding balances in either of the other two companies.

Service includes two email accounts and 5 megs of storage for **personal** web pages.

\_\_\_\_\_  
**CUSTOMER** **DATE**

Office Use Only:  
Customer Billing Number \_\_\_\_\_

\_\_\_\_\_  
**Validation Code: SSN or Drivers license #**

MAC Address \_\_\_\_\_

## **Acceptable Use Policy:**

- 1 Advertising may not be “broadcast” or otherwise sent on an intrusive basis to any user of any network. Advertising may be posted in USENET newsgroups, applicable commercial advertising directories (if any), or E-mailed to any user or user mailing list that has requested such advertising.
- 2 Transferring commercial traffic, as well as research and educational traffic, is an acceptable use so long as such use is acceptable to all interconnected networks along the entire route, from source to destination.
- 3 It is not acceptable to use WIN internet service for illegal purposes.
- 4 It is not acceptable to use WIN internet service to transmit threatening, obscene, objectionable, or harassing materials.
- 5 It is not acceptable to use WIN internet service so as to interfere with or disrupt network users, services, or equipment. Disruptions include, but are not limited to, distribution of unsolicited advertising, propagation of computer “worms” and viruses, using the network to make or attempt to make unauthorized entry into any other machine accessible via the network, and sustained high volume network traffic which substantially hinders other customer’s use of the network.
- 6 Information and resources accessible via WIN internet service and all interconnected networks are proprietary to individuals and organizations which own or hold rights to those resources and information unless specifically stated otherwise by the owners or holders of rights. It is not acceptable to use WIN internet service to access information or resources unless permission to do so has been granted by the owners or holders of those resources or information. Placement of files, resources, or information into a computer directory structure accessible via ‘anonymous ftp’ or a published public TELNET account grants defacto permission for access to all network users.
- 7 WIN maintains full ownership of the modem. Individuals terminating service must return modem to the WIN/ITA office within 30 days of the termination date or be charged a \$100 modem fee.
- 8 It is not acceptable for changes in the router/modem configuration to be made by anyone other than a WIN, ITA or WTCI employee.
- 9 WIN reserves the right, at its sole discretion, to modify this Acceptable Use Policy from time to time.

### **Violation:**

**WIN will review alleged violations of applicable Acceptable Use Policies on a case-by-case basis. Violations of these policies may result in immediate termination of Access.**

### **INSTRUCTIONS FOR SELECTING A USER NAME & PASSWORD:**

#### **User name:**

User names must be at least 3 characters and can be up to 8 characters. User names must begin with 1 alphabetic character (a-z), and may contain a mix of letters, numbers and the underscore character (\_). Underscores may not be at the beginning or the end of the user name, nor appear twice in a row within the user name. Usernames are case sensitive.

#### **Password:**

Passwords must be at least 6 characters and can be up to 12 characters. They may contain alphabetic characters (A-Z), numbers and the underscore character (\_). The rules for underscore use in user names applies also to passwords. Passwords are case sensitive, and must be different from username.

**\*NOTE:** The user name you select will become your E-mail address when attached to “@wabash.net”.

Example: User name jdoe with E-mail address: jdoe@wabash.net